



20
24

North Central Electric Cooperative

**ANNUAL
REPORT**



2024 CO-OP STATS

8 COUNTIES
SERVED BY NCE

**CAPITAL CREDITS
RETIRED
IN 2024**

\$1,297,166

1,608
MILES OF LINE

87
2024 MEMBER
SATISFACTION
SCORE

9,678
METERS

\$24,932
EFFICIENCY
REBATES
ISSUED TO
MEMBERS

34,777
ELECTRIC POLES

8,146
MEMBERS

In 2024, North Central Electric Cooperative remained steadfast in the values that have guided us for nearly 90 years—reliability, service, and a deep commitment to our communities. Still, the year brought its share of challenges.

Among them, we faced:

- A modest service charge increase due to rising equipment costs
- Ongoing shifts in membership and workforce demographics
- Concerns about the nation's supply chain and electric grid having local impacts on our power supply and costs

Our mission has been, and will continue to be, focused on providing safe, reliable, and at-cost power to our members and the local communities we serve. This means focusing on financial strength, building and nurturing relationships throughout the electric cooperative network, and protecting the interests of our members. All while investing in the people and equipment that maintain and strengthen our local system.

And we could not do it without all of you - our members.



CURRENT BOARD OF DIRECTORS

and Co-op Service Territory



RODNEY SNAVELY
CHAIR
DISTRICT 4



MICHAEL SCHERGER
VICE CHAIR
DISTRICT 6



KEVIN BISHOP
SECRETARY
DISTRICT 1



STEVEN SEITZ
TREASURER
DISTRICT 2



DAVID GREEN
DISTRICT 1



DENNIS SCHINDLER
DISTRICT 2



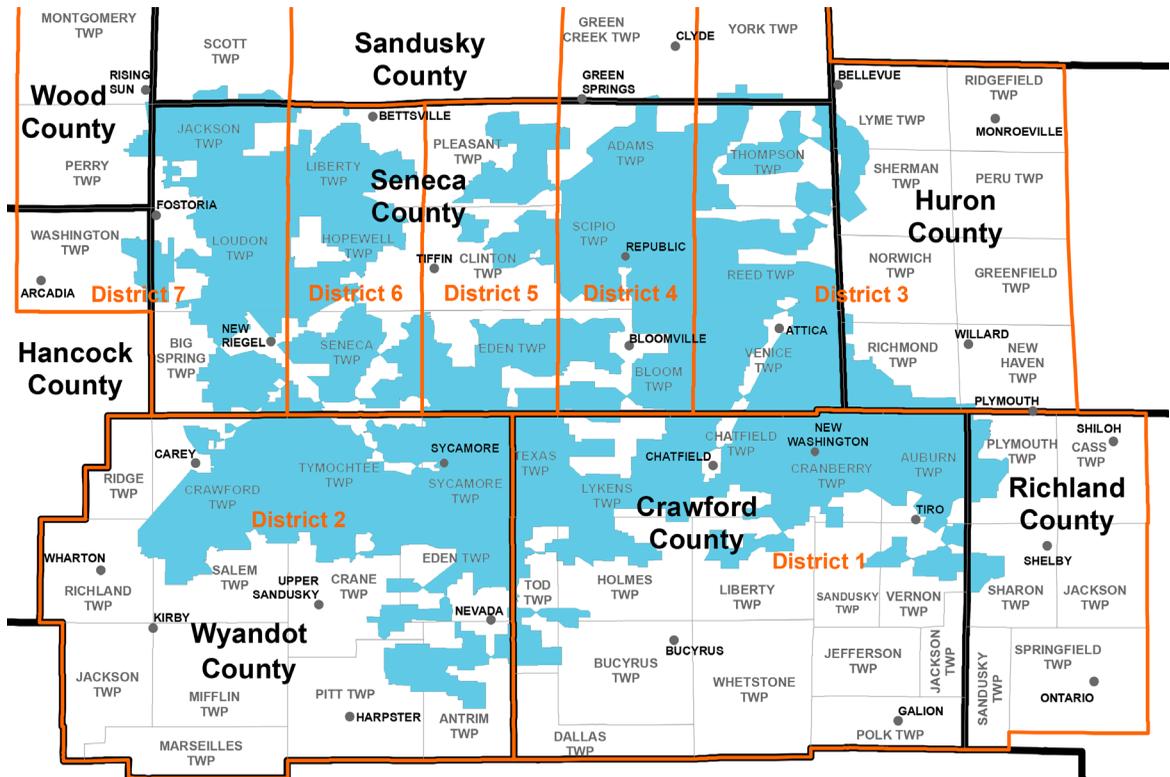
NICK WAGNER
DISTRICT 3



RONALD FRISCH
DISTRICT 5



ANDREW BROSE
DISTRICT 7



Safe work. Reliable service.

OPERATIONS & MAINTENANCE



1,100+
SERVICE ORDERS
COMPLETED

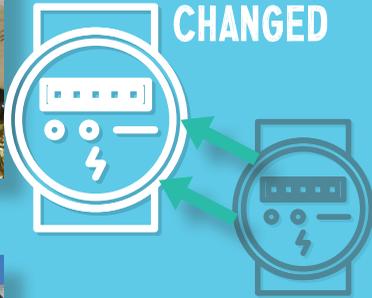
144
OUTAGES

DOWN BY 25 SINCE 2023
TOTAL OF 169 OUTAGES

NCE crews worked hard in 2024 to make sure co-op members were not left in the dark. Despite facing strong storms at home, mutual aid requests from around the state and country, and continuing supply chain challenges, our operations team remained dedicated to keeping the electric system within our eight counties as reliable and strong as ever.

855

METERS
CHANGED



553

POLES
REPLACED



NEW SERVICES

70

INSTALLED IN 2024
BY NCE CREWS

323

TRANSFORMERS
CHANGED



People powered. People focused.

COMMUNITY SUPPORT & SERVICE

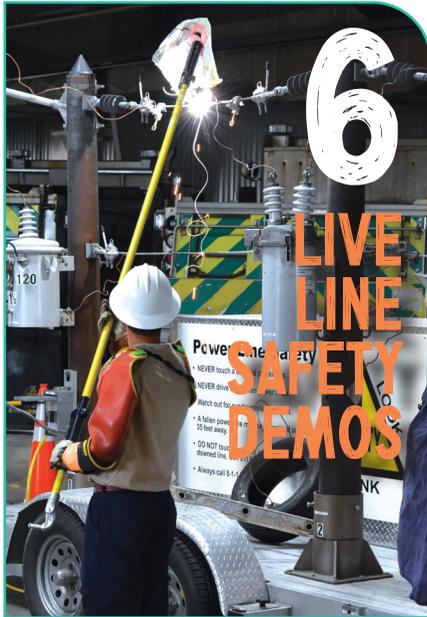
Co-ops like NCE are built on a strong foundation of service to the members and communities who helped us set our first poles and electrify our first homes. That's why, today, we make it a priority to support those we serve in as many ways as possible - from donations to local schools and organizations, safety demonstrations aimed at all ages, or just a friendly smile when you stop into our office.

In 2024, NCE was especially proud to have assisted victims of Hurricane Helene in North Carolina and Tennessee through a donation drive that would not have been possible without the generosity of our co-op members and communities. We cannot thank you all enough for your support and kindness.

\$51,553.75
IN PEOPLE FUND GRANTS IN 2024

\$11,000

IN SCHOLARSHIPS



6
LIVE
LINE
SAFETY
DEMOS

\$4,925

DONATED
THROUGH
THE
COBANK
SHARING
SUCCESS
PROGRAM



2
YOUTH TOUR
REPRESENTATIVES

\$1,530
& **200+**
NON-PERISHABLE
FOOD ITEMS



DONATED TO AREA
FOOD PANTRIES



3 SEMIS



WITH DONATED ITEMS
TO HURRICANE HELENE
FLOOD VICTIMS

2024 NCE FINANCIAL REPORTS

Due to the two-month lead time requirement for information printed in the magazine, these numbers are printed as preliminary until they are reviewed by the board at their regularly scheduled meeting with the auditing firm.

Balance Sheet

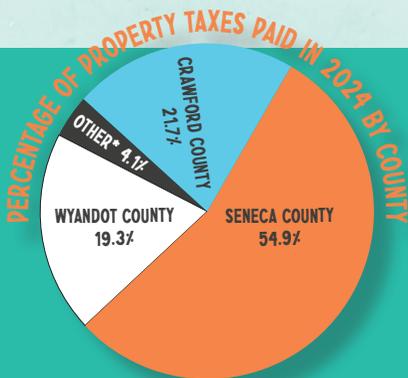


ASSETS

	2024	2023
UTILITY PLANT IN SERVICE, NET	\$ 67,664,681	\$ 64,626,418
INVESTMENTS	14,580,743	13,927,443
CURRENT ASSETS		
Cash and cash equivalents	1,749,949	1,526,137
Restricted cash	57,959	55,354
Accounts Receivable (Net)	3,402,003	4,651,979
Materials and supplies and inventories	1,282,741	1,234,467
Prepaid expenses	120,449	230,841
Other Current and Accrued Assets	158,253	147,663
TOTAL CURRENT ASSETS	<u>6,771,354</u>	<u>7,846,441</u>
TOTAL ASSETS	<u>\$ 89,016,778</u>	<u>\$ 86,400,302</u>

EQUITIES AND LIABILITIES

LONG-TERM DEBT	\$ 45,895,103	\$ 37,192,365
NON-CURRENT LIABILITIES	870,810	1,443,867
CUSTOMER DEPOSITS	278,805	279,544
DEFERRED CREDIT	132,306	76,403
PATRONAGE CAPITAL/RETAINED EARNINGS	36,152,479	35,818,715
CURRENT LIABILITIES		
Notes payable	-	6,000,000
Accounts payable	2,615,566	2,775,037
Accrued expenses	3,071,708	2,814,373
TOTAL CURRENT LIABILITIES	<u>5,687,274</u>	<u>11,589,409</u>
TOTAL EQUITIES AND LIABILITIES	<u>\$ 89,016,778</u>	<u>\$ 86,400,302</u>



*Other includes:

- Hancock County - 0.2%
- Huron County - 1.2%
- Richland County - 1.1%
- Sandusky County - 0.5%
- Wood County - 1.1%

Statement of Revenue and Expenses

	2024	2023
REVENUES	\$ 33,666,742	\$ 31,021,778
OPERATING EXPENSES		
Purchased power	19,756,972	17,119,147
Operations	2,035,767	1,767,605
Maintenance	1,703,945	1,389,797
Consumer accounting expense	772,574	702,117
Administrative expense	2,707,600	2,525,099
Depreciation	3,956,123	3,718,085
Taxes	943,419	904,872
TOTAL OPERATING EXPENSES	<u>31,876,400</u>	<u>28,126,724</u>
OPERATING MARGINS BEFORE OTHER ITEMS	1,790,343	2,895,054
OTHER OPERATING ITEMS, NET		
Patronage revenue	720,928	1,074,983
Interest expense	(1,879,397)	(1,752,841)
TOTAL OTHER OPERATING ITEMS, NET	<u>(1,158,469)</u>	<u>(677,858)</u>
OPERATING MARGINS	631,873	2,217,195
NON-OPERATING ITEMS, NET		
Interest and dividend revenue	67,824	37,386
All other, net	310,335	35,389
TOTAL NON-OPERATING ITEMS, NET	<u>378,159</u>	<u>72,775</u>
NET MARGINS	<u>\$ 1,010,032</u>	<u>\$ 2,289,970</u>

MEMBER SERVICES & BILLING

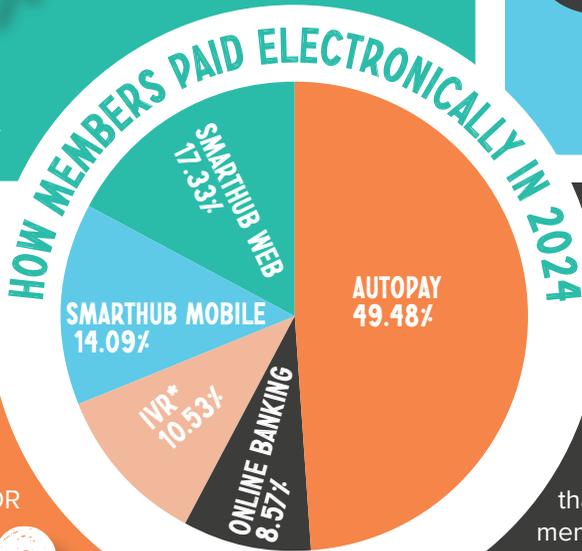
Focused on convenience

NCE's billing and member services team is always ready and willing to help members who call or stop in at the office. From answering phone calls, processing monthly bills, and assisting with payments to making sure you get the answers you need to any questions that may arise, our member service representatives work hard to ensure our members understand the value we place on their positive experience.

66% OF NCE MEMBERS

PAID THEIR MONTHLY ELECTRIC BILL ONLINE OR VIA PHONE.

*IVR: Interactive Voice Response/ Automated Phone Service



12,000+ PHONE CALLS

ANSWERED BY NCE EMPLOYEES IN 2024.

4,655 ENROLLED IN SMARTHUB

Did you know that SmartHub does more than simply allow you to pay your bill online? NCE members who use SmartHub also have 24/7 access to track their electric use over time, help manage peak times to avoid high bills, and have the convenience of doing so all from a computer or smartphone. Learn more about SmartHub at www.ncelec.org/SmartHub or give us a call at 419-426-3072. We're happy to help get you started with the program!

AFTER THE NCE OFFICE REOPENED IN AUGUST 2024, MEMBERS STOPPED IN FOR

223 LOBBY VISITS



2025 VIRTUAL ANNUAL MEETING OF MEMBERS

Official Notice

In accordance with the regulations of North Central Electric Cooperative, the board of trustees hereby gives notice that the cooperative will hold its 89th Annual Meeting of Members on June 10, 2025, at 6 p.m. via Zoom.

Members are encouraged to participate in this year's annual meeting through one of two options: 1) viewing the annual meeting livestream through their computer, tablet, or smartphone using the link provided after registration; or 2) calling a specially designated phone number to listen in via the audio-only option.

Registration for the annual meeting is available now on the cooperative's website, and all registered members who attend the meeting will receive a \$25 bill credit. Only one credit will be given per member account. It's important to remember that if your registration does not match your login information, there could be a delay in receiving your bill credit after the annual meeting. Further instructions on how to register for and attend the annual meeting, as well as a meeting agenda, are available on page 18H of this annual report.

Along with receiving updates on the current happenings at the cooperative, NCE will also announce the results of the voting conducted regarding the District 6 director election held via online and mail-in ballots in May.

The annual meeting, and our members' participation in it, is part of what makes the cooperative different. We hope to see another large turnout at this year's meeting and encourage questions for NCE's president/CEO and board chair either prior to or during the meeting.

All registered members who attend the annual meeting on June 10 will receive a \$25 bill credit.

If you have any questions about the annual meeting or its process, please contact the NCE office at 419-426-3072 for additional information and assistance.



MEETING DETAILS

Date: June 10 Time: 6 p.m.

Location: Online or by phone

Join us online for this year's annual meeting and be a part of the cooperative difference! Receive an update on what's going on at your cooperative from Board Chair Rodney Snavelly and President/CEO Ed VanHoose.

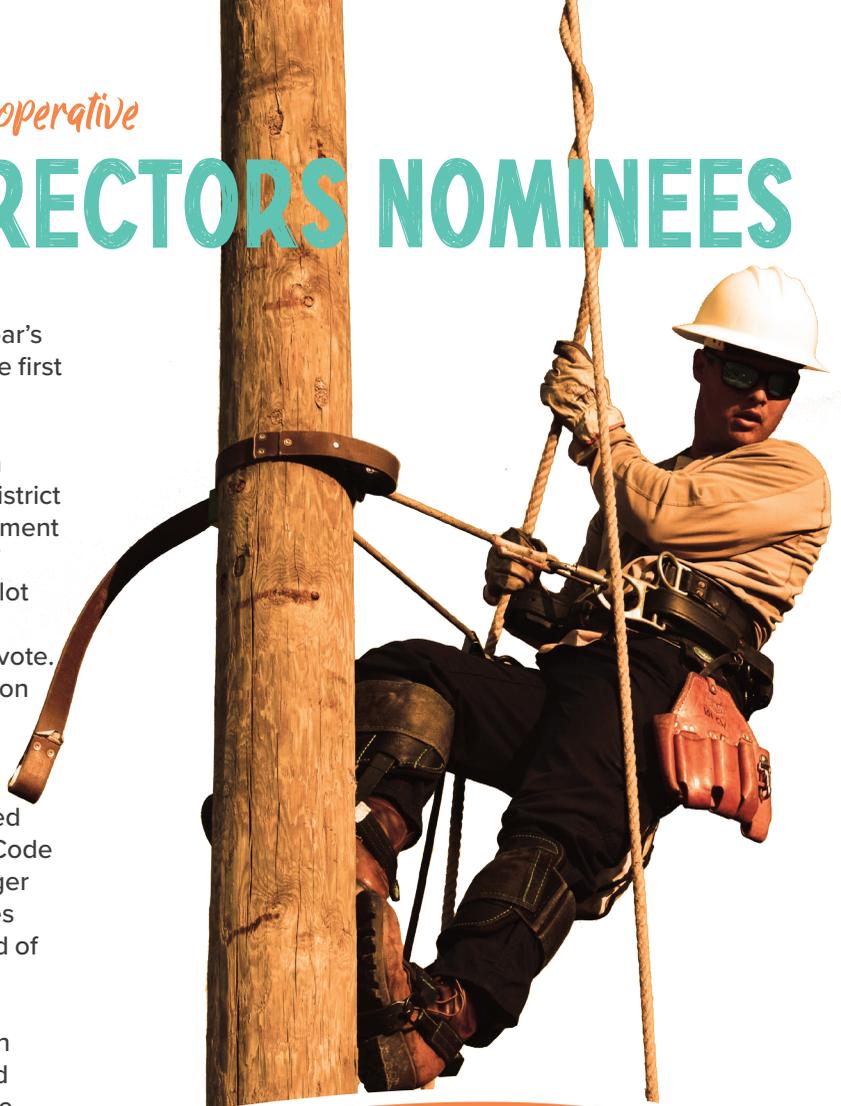
BOARD OF DIRECTORS NOMINEES

North Central Electric members are poised to welcome a new director to the board at this year's annual meeting following the completion of the first contested election since 2022.

In February, David Hawk and Calvin Staib both submitted valid petitions to run for the open District 6 seat following Michael Scherger's announcement not to seek re-election in 2025 to the board of directors. Both members were placed on a ballot mailed to all NCE members within the co-op's service territory, who were asked to cast their vote. Voting opened May 7, and the election closed on May 21.

Rodney Snavely, representing District 4, and Andrew Brose, representing District 7, remained unopposed in their districts. Following NCE's Code of Regulations, because there was no challenger in either of these district races, both candidates are automatically deemed elected to the board of directors with new terms starting this month.

The winner of the District 6 election, along with Snavely and Brose, will officially be announced as directors starting their new terms during the broadcasted annual meeting.



2025 NOMINEES



RODNEY SNAVELY
DISTRICT 4



ANDREW BROSE
DISTRICT 7



DAVID HAWK
DISTRICT 6 NOMINEE



CALVIN STAIB
DISTRICT 6 NOMINEE

2025 VIRTUAL ANNUAL MEETING

How to Register and Attend

Haven't registered for this year's annual meeting yet? There's still time! Visit the co-op's website at www.ncelec.org/annual-meeting to register online or call us at 419-426-3072 if you require some additional assistance.

Registration for the meeting will close 15 minutes before the scheduled start time of 6 p.m. on June 10. Please be aware that if your registration doesn't match the information you log in with, there could be a delay in receiving your \$25 bill credit.

Members **MUST** attend the annual meeting and show on the attendance report to receive the \$25 bill credit. Only one credit per member household.



JOIN VIA COMPUTER

After registering, you will receive an email confirming your registration with a link to view the annual meeting. You will use this link to join the video broadcast of the annual meeting. We'd suggest joining around 15 minutes prior to the 6 p.m. start time.

JOIN VIA TELEPHONE

If you do not have access to a computer to register, please call the office at 419-426-3072 and someone will assist you with the registration process and provide you with a phone number and passcode to listen in to the annual meeting. You do not need to call in any sooner than 5 minutes prior to the 6 p.m. start time.



Annual Meeting Agenda

- *Call to order - Chair Rodney Snavelly, District 4*
- *Invocation - Chief Strategy Officer Justis Clifford*
- *Proof of mailing - Kevin Bishop, District 1*
- *Approval of minutes and board introductions - Rodney Snavelly*
- *Election and voting results - Attorney Brent Howard*
- *Chair's report - Rodney Snavelly*
- *President's report - President/CEO Ed VanHoose*
- *Questions and answers - Rodney Snavelly & Ed VanHoose*
- *Unfinished business - Rodney Snavelly*
- *New business - Rodney Snavelly*
- *Adjournment - Rodney Snavelly*

2024 ANNUAL MEETING MINUTES

June 11, 2024

The regular annual meeting of the members of North Central Electric Cooperative, Inc. was held virtually using the live stream platform on the cooperative website at 6:00 p.m. on the 11th day of June 2024 in accordance with the provisions of Section 1 of Articles III of the Code of Regulations of the Cooperative.

Chief Strategy Officer Justis Clifford gave the invocation.

The meeting was called to order by Rodney Snavely, Chair of the Cooperative, who presided. Michelle Semer, Assistant Secretary, kept the minutes thereof.

Chair Snavely reported that members registered for the meeting with 439 members being present virtually, and a list of those members present shall be annexed to these minutes. He then advised the members that in accordance with the provisions of Section 4 of Articles III of the Code of Regulations of North Central Electric Cooperative, Inc., those members present constitute a quorum of the members of the Cooperative and that the meeting was ready to proceed with business. The Chair directed Secretary Bishop to annex the Certificate of Members to the minutes of this meeting.

A true copy of the notice of the meeting, together with the proof of the due mailing thereof to all members of the Cooperative, was directed by the Chair to be annexed to the meeting minutes.

The minutes of the 2023 Annual Meeting of the members of North Central Electric Cooperative, Inc. were approved without being read upon a motion made by Andy Ruffing, Scipio Township, and seconded by Steve Acton, Tymochtee Township. The motion carried.

Chair Snavely introduced the current Board of Directors.

The meeting was then turned over to the Cooperative's legal counsel, Attorney Brent T. Howard of Supance & Howard to report on the election of directors. Attorney Howard explained that the race for trustees was uncontested, with each candidate from Districts 1, 2, and

5 being the only persons who submitted nominating petitions bearing at least twenty-five signatures of members from their district. He reported that in accordance with the code of regulations, the three candidates, David Green of District 1, Steven Seitz of District 2, and Ronald Frish of District 5, were deemed elected.

Chair Snavely updated members on NCE's commitment to safety as a top priority for their employees and community, using the example of the increased Live Line Safety demonstrations done at community events, schools, and fire departments throughout NCE territory. Chair Snavely thanked members for their contributions to the People Fund and introduced its board members, noting that 21 grants were awarded to deserving organizations and individuals totaling over \$52,000 in NCE service territory. He encouraged all members to join America's Electric Cooperatives PAC to promote the best interests of electric cooperatives around the state and country. Lastly, Chair Snavely gave updates on the NCE building renovation project as it ends near completion.

Chair Snavely introduced District 6 Vice Chair Michael Scherger for a special announcement regarding his retirement from the board of directors, followed by an update from Buckeye Power.

President/CEO Ed VanHoose recognized the 2024 scholarship winners and reviewed the youth programs available. He also reported on the EPA's rules, regulations, and reliability and provided updates on the broadband collaboration between NCE and Bascom Communications.

Subsequently, there was a question-and-answer session between the membership, the Chair, and President/CEO.

There being no further business to come before the meeting, Chair Snavely declared the meeting adjourned at 6:44 p.m.



BOARD MEETING HIGHLIGHTS

April 2025

To provide additional transparency to the membership, highlights of the board meetings each month are published in the monthly *Ohio Cooperative Living* magazine. Due to the expansive number of topics and discussions, these are only the highlights. In accordance with the Code of Regulations, full meeting minutes are available to all members in-person at the co-op during regular business hours.

Call to Order

- The meeting was called to order at 6:04 p.m.

Attendance

- All directors were present, as well as legal counsel, President/CEO, senior staff (or representative), and special guests.

Approval of the consent agenda

- The Consent Agenda included prior meeting minutes, new membership applications, collections reports, and billing department update

Action Items

- Safety report was approved as submitted.
- The 2025 Strategic Priorities were approved as submitted.
- The LM-P rate changes were approved as submitted.
- The Rural Utilities Services (RUS) 219 and Special Equipment Summary was approved as presented.
- Director Wagner was appointed as Voting Delegate for the 2025 Cooperative Finance Corporation, National Cooperative Services Corporation,

and Federated annual meetings. CFO Long was appointed as alternate.

- Administrative and personnel policies including the communications and professional development policies were approved as presented.

Departmental reports

- CFO Long reported on the Form 7 Operating Statement, balance sheet, cash flow, operating graph, and financial analysis.
- President/CEO VanHoose reviewed the NCE monthly management and weekly reports and engineering updates.
- COO Hoffman gave the operations department report.
- CSO Clifford gave the strategy department report and reviewed the 2025 scholarship statistics.
- CAO Ruffing gave the administrative department report.

Legal

- March 2025 NRECA Legal Reporting Service Bulletin was provided to the Board.

Other associations

- President/CEO VanHoose reported on the Buckeye Power board meeting, and Director Wagner reported on the Ohio's Rural Electric Cooperatives meeting; the board also reviewed the CFC Solution News Bulletins and the NRECA Board report without comment.

Adjournment

- The meeting adjourned at 9:29 p.m.

